Refund & Cancellation Policy

At Awaken With Sanya, we value your commitment to the healing process and also respect your time and ours. Please read the following policy carefully before booking your session:

Cancellations

- **Cancellations made 48 hours or more before** the scheduled session are eligible for a **full refund** or can be rescheduled at no extra cost.
- **Cancellations made within 24 hours** of the session are **non-refundable**.
- If you fail to attend the session without notice, the session will be considered **forfeited** with no refund.

Rescheduling

- You may request to **reschedule once** without charge if notice is given at least 48 hours prior.
- Emergency cases will be reviewed on a **case-by-case basis**.

Refunds

- Refunds (if applicable) will be processed through the original method of payment within **7–10 business days**.
- Once the session has started, **no refunds** will be issued.

Commitment to Healing

Regression Therapy is a deep and personal process. While the therapist facilitates the journey, **results vary from person to person** and cannot be guaranteed. By booking, you agree to take responsibility for your own healing process.

By confirming a session, you acknowledge and agree to the above policy.